



Neutrinos

The Accelerate Reinvent Company

Transforming global insurance operations through
use of intelligent automation.



>>> About Us

Neutrinos is a leader in intelligent automation, empowering insurance enterprises to harness the full potential of AI agents to autonomously execute and optimize complex business processes.

We are **The Accelerate Reinvent Company** - on a mission to help insurers reimagine business processes, drive continuous modernization, and unlock new possibilities with AI.

Founded in 2016 by three automation professionals, Neutrinos began its journey in Johannesburg and has since evolved into a global organization headquartered in Singapore, with offices across India, the UAE, South Africa, and the U.S.

Purpose-built for insurers, the Neutrinos platform is the only one of its kind designed to manage and orchestrate all agents, not just those built on Neutrinos. It unifies complex systems, enables cross-platform orchestration, and powers the agentic and autonomous workflows of tomorrow.

Founded

2016, Johannesburg, South Africa

Headquarters

Singapore

Global Offices

South Africa | India | UAE | USA | Singapore

Industry Recognition

Featured by Gartner, Celent, Everest, and Zinnov

160+

employees
across 6 offices

15+

countries
served

25+

enterprise
insurers and
banks

150+

prebuilt
insurance
accelerators

70+

AI agents in
our AI library

>>> Why Leading Insurers Choose Neutrinos

Business Outcomes First

We align with our clients' strategic objectives and drive measurable impact, helping insurers achieve enterprise agility, faster time-to-market, and exceptional customer experiences.

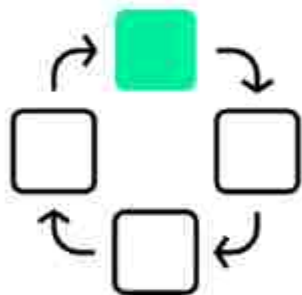


Deep Insurance Expertise

Our team combines deep domain expertise with proven technical prowess to solve the toughest challenges and meet evolving industry needs.

Innovation Without Disruption

Through our AI-Native Coreless System of Execution (CSoE), insurers can modernize confidently. Neutrinos integrates seamlessly with existing systems, unifying data, context, and action into a single, intelligent layer of execution.



Enterprise-Wide Reinvention

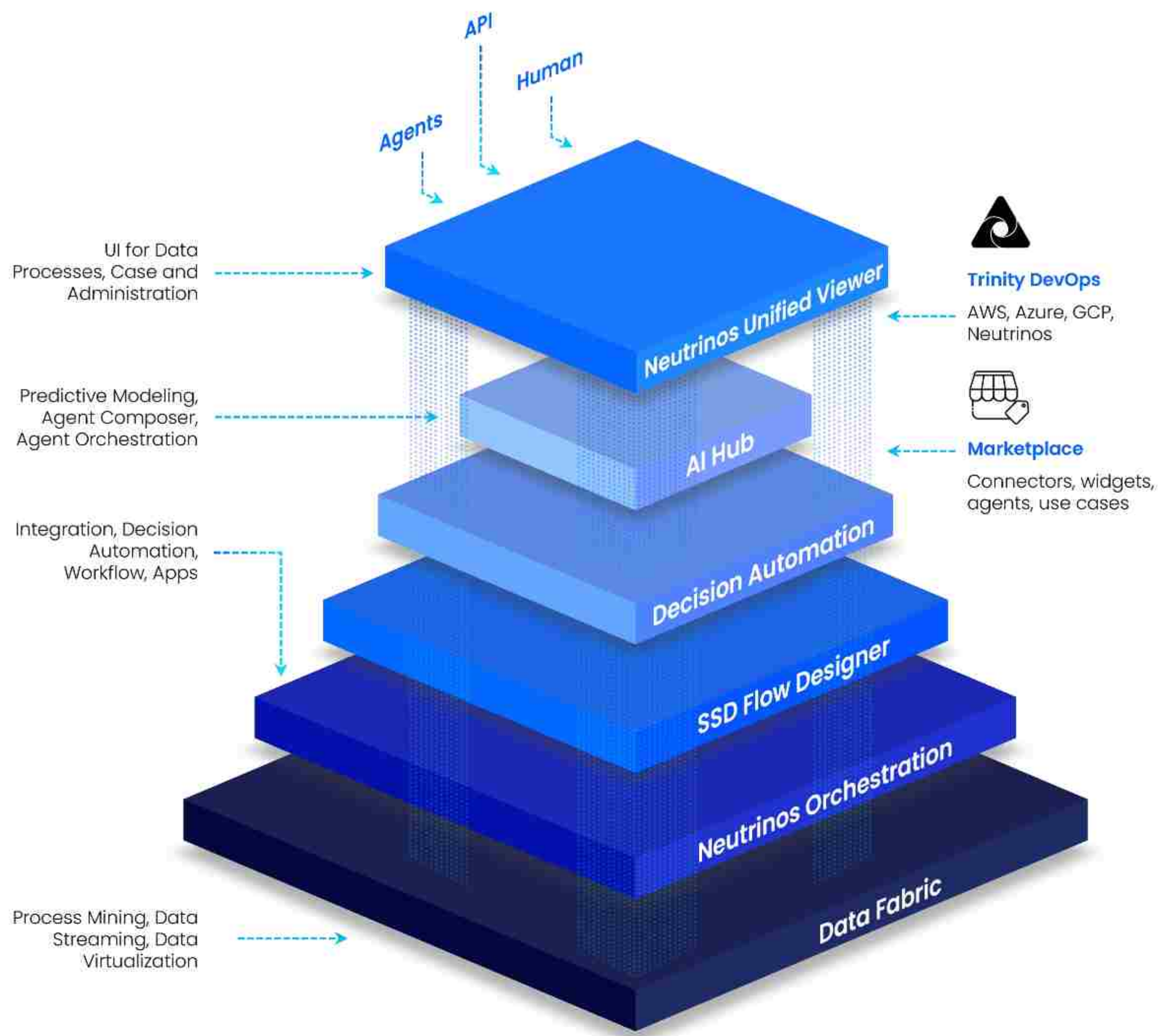
Neutrinos enables transformation at scale by breaking down silos, optimizing processes end-to-end, and powering sustainable agility across the insurance enterprise.

Together,

these strengths make Neutrinos the preferred partner for insurers ready to transform with confidence.

>>> The Neutrinos Full-Stack AI Platform

The Neutrinos full-stack AI-native platform brings together automation, orchestration, and intelligence into one cohesive ecosystem. It's purpose-built to help insurers modernize without disruption, connecting legacy cores, enabling AI-driven operations, and driving continuous reinvention.



Unified Viewer: A single intelligent workplace for data visibility, collaboration, and execution.

AI Hub: Build, deploy, and manage AI agents, GenAI models, and predictive pipelines.

Digital Process Automation (DPA): Automate complex processes with human + AI collaboration.

Orchestration: Coordinate workflows, decisions, and systems across the enterprise.

Data Fabric: Harmonize and virtualize insurance data into a real-time, governed layer.

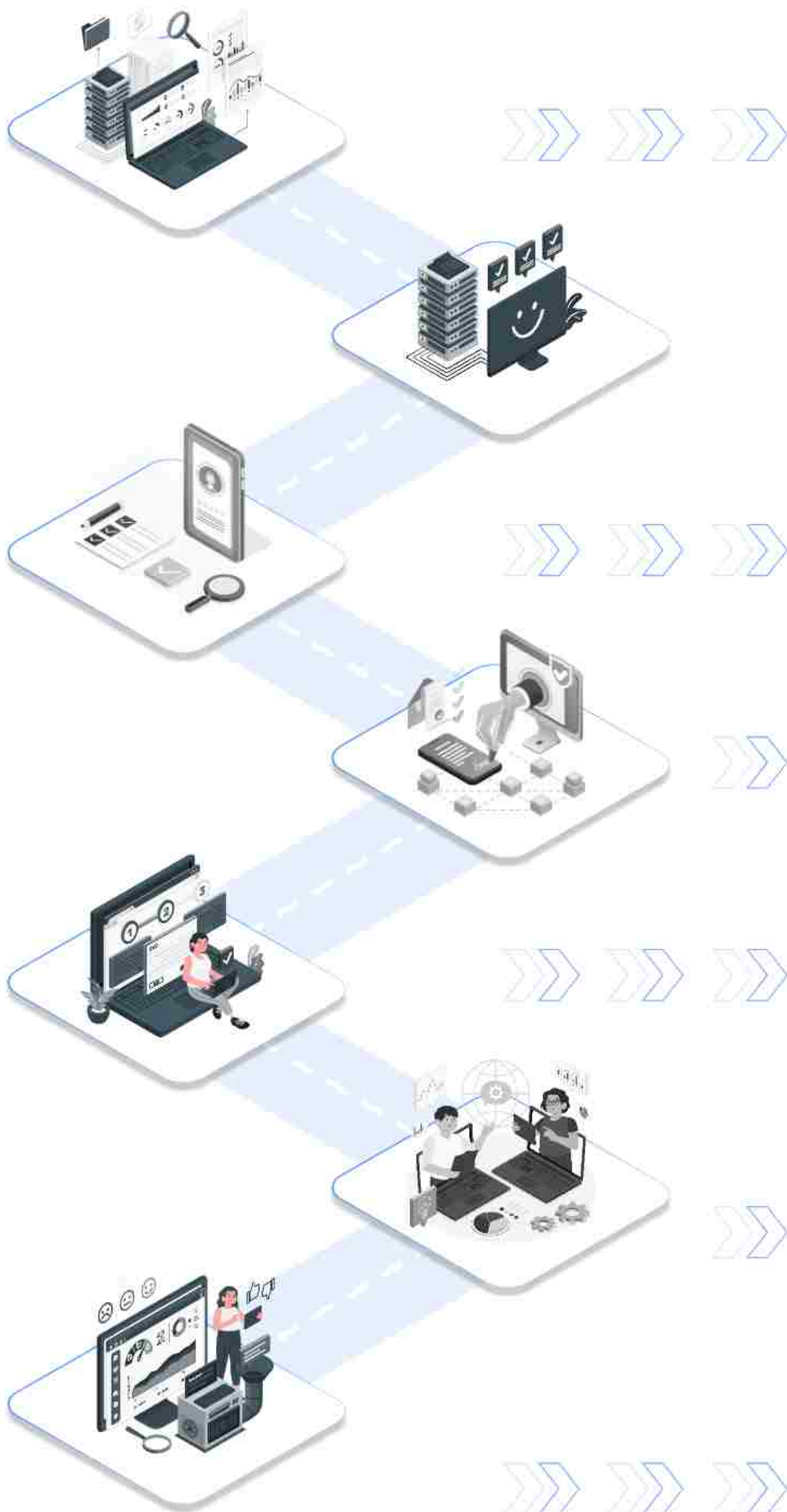
Trinity: Deploy anywhere: on cloud, on-prem, or hybrid, with built-in observability and control.

AI Agent Library: A catalog of prebuilt insurance agents for automation, decisioning, and engagement.

Together, these layers form a Coreless, AI-driven system of execution, enabling insurers to innovate continuously, safely, and at scale – without disrupting the system.

>>> A Look Inside the AI Agent Library

Our AI Agent Library spans six broad categories, with specialized agents designed to continuously expand insurance workflows and use cases.



Underwriting & Risk Assessment

- UW Pricing Modeler Agent
- Underwriting Query Handler
- Geolocation-Based Property Risk Assessor
- Medicine Coding Agent
- Disease Extraction Agent
- Form Extraction Agents
- Document Intelligence Agent
- CDC Mapping Agent
- NGO Detection Agent
- Confidence Scoring Agent

Fraud Detection & Adjudication Support

- Evidence Validation & Policy Alignment Agent
- Case Summarization & Anomaly Detection Agent
- Health Anomaly & Fraud Alert Agent

Claims Automation

- Claims FNOL Agent
- Claim Drafting & Reconciliation Agent
- Damage Assessment Agent

Medical and Document Intelligence

- Medical Document and Evidence Agent
- Document Management (Extraction) Agent
- Underwriting Document Intake Agent

Customer Communication & Engagement

- Quote & Bind Assistant
- Customer Communication & Status Update Agent
- Provider Network Recommender Agent

Distribution Support and Compliance

- Conversation Audit and Compliance Monitoring Agent
- Progress Report and Document Request Agent
- Policy Recommendation Agent

Empower your organization to reduce cycle times, improve decision-making, and drive automation and transformations across all business functions.

Intelligent Underwriting

- Intelligent Case Summaries
- GenAI-Assisted Workflows
- Automated ICD-10 Code Mapping
- Smart Triaging
- AI-Powered Profile Matching

Connected Claims

- Claims Intake And FNOL
- Claims Registration & Verification
- Auto Adjudication
- Adjudication Workbench & Assessment
- Settlement and Closure Management

Insurance Distribution

- Omnichannel Integrations
- Modern e-Application
- Quoting & AI-Powered Needs Analysis
- 360° Advisor Dashboard
- Funnel Management

Banking Digitization

- Digital Customer & Merchant Onboarding
- Loan Origination
- Branchless Banking & BDS
- Risk and Control Management
- Digital Portals, Forms & Servicing Digitization

Neutrinos equips insurers with our full-stack AI platform and a library of pre-built accelerators and AI Agents to become agile, high-performing businesses.

Trusted Globally. Proven in Insurance.

Neutrinos delivers measurable transformation, driving agility, speed, and intelligence across global insurance enterprises. We power some of the world's most trusted insurers and financial organizations.

Trusted by

25+ enterprise insurers and banks.

A few of our clients include:



Sun Life



Sanlam

Hollard.



Manulife

cib

تكاful الراجحي
Al Rajhi Takaful



APL
decisions matter

Industries Served:

- Health Insurance
- Property and Casualty Insurance
- Life and Annuities Insurance
- Banking and Financial Services

Selected Outcomes:

- Simplified life distribution journeys, reducing onboarding time by 60%.
- Rolled out AI-driven underwriting across 8 countries in less than 12 months.
- Automated claims orchestration processing over 200K policies per month.

Business Results:

- Up to 50% increase in operational efficiency.
- Up to 70% faster time-to-market for new products.
- 3x improvement in straight-through processing (STP) rates.
- Higher customer satisfaction and retention rates across markets.

Global Reach. Singular Focus.

With offices and delivery centers across five continents, Neutrinos brings deep industry expertise and local market understanding to every client partnership.

Our People, Our Strength.

Behind every innovation is a team of passionate and cross-functional problem-solvers, powered by one mission – to help insurers reinvent continuously and deliver meaningful impact through technology. We bring a unique blend of domain insight, automation experience, & strategic execution to every engagement, enabling innovation that actually lands in the real world.

Awards & recognition

- Won **Best Insurance Technology Newcomer** at the 2025 [Risk.net](#) Asia Pacific Insurance Technology Awards.
- **Awarded the SilverGlobe® Business Award** in the Enterprise AI-driven Automation Innovation, AI & Machine Learning category at the IIC Asia Vietnam Awards.
- Everest Group Names Neutrinos **Major Contender** in 2025 Low-code Application Development Platforms PEAK Matrix® Assessment – Focus on Intelligence and Decision Support and User Engagement.
- Ranked **Major Contender** in Everest Group's 2025 Process Orchestration PEAK Matrix® Assessment.
- Ranked **Major Contender** in Everest Group's 2025 Intelligent Process Automation Platform (IPAP) and Full Suite IPAP PEAK Matrix® Assessments.
- Awarded **Digital Takaful Transformation of the Year** at GAIP InsureTek Golden Shield Excellence Awards 2026.
- Ranked in the **top quadrant of Celent's "Unlocking Underwriting Success" report** for both North American and Global Markets.
- Rated as a **"Breakout Zone" Player in Zinnov Zones' ratings** for Intelligent Document Processing platforms.
- Won a **2025 Global Insurer Innovation Award** for the Insurtech: Best AI Initiative category.
- Recognized as a **Top Fintech Company** in the Insurtech Category in TechInAsia's 2026 Singapore's Top Fintech Companies Awards.
- Awarded **Innovation of the Year** at the Golden Shield Excellence Awards 2025.

Accelerate Your Reinvention.

The full-stack, AI-native automation platform for innovative, future-ready insurers.



>> About Neutrinos

Neutrinos is a leader in intelligent automation, empowering insurance enterprises to harness the full potential of AI agents to autonomously execute and optimize complex business processes. Purpose-built for insurers, the Neutrinos platform is uniquely designed to manage and orchestrate all agents, not just those built on Neutrinos. Its AI-native, full-stack architecture unifies complex systems, enables cross-platform orchestration, and powers the agentic and autonomous workflows of tomorrow. From underwriting and claims to distribution, Neutrinos brings deep insurance domain expertise, intelligent automation, and pre-built accelerators to help insurers modernize faster, boost operational agility, and deliver seamless customer experiences.

Learn more at www.neutrinos.com and follow Neutrinos on [LinkedIn](#).

